

LED Error Messages

ERROR CODE MESSAGES	POWER LED GREEN	LAMP LED RED	TEMP LED RED
System Initial	Flash	OFF	OFF
Ready to Power on (Standby)	ON	OFF	OFF
System Power on	Flash	OFF	OFF
Lamp Lit , System stable	ON	OFF	OFF
Cooling	Flashing	OFF	OFF
1W MCU detects scaler stops working (initial fail)	2 blinks	OFF	OFF
Over Temperature	OFF	OFF	ON
Thermal Break Sensor error	4 blinks	OFF	OFF
Lamp Fail	5 blinks	OFF	OFF
Lamp Temperature shut down	5 blinks	1 blinks	OFF
Lamp Short circuit in output detected	5 blinks	2 blinks	OFF
Lamp End of lamp life detected	5 blinks	3 blinks	OFF
Lamp did not ignite	5 blinks	4 blinks	OFF
Lamp extinguished normal	5 blinks	5 blinks	OFF
Lamp extinguished run-up	5 blinks	6 blinks	OFF
Lamp voltage too low	5 blinks	7 blinks	OFF
Lamp ballast Fail	5 blinks	8 blinks	OFF
Lamp ballast Communication error	5 blinks	10 blinks	OFF
Fan-1 error	6 blinks	1 blinks	OFF
Fan-2 error	6 blinks	2 blinks	OFF
Fan-3 error	6 blinks	3 blinks	OFF
Case Open	7 blinks	OFF	OFF
DAD1000 error	8 blinks	OFF	OFF
Color wheel error	9 blinks	OFF	OFF

In the event of an error, please disconnect the AC power cord and wait for one (1) minute before restarting the projector. If the Power or Lamp LEDs are still blinking or any other situation that isn't listed in the chart above, please contact your service center.

Image Problems

Problem: No image appears on the screen

1. Verify the settings on your notebook or desktop PC.
2. Turn off all equipment and power up again in the correct order.

Problem: The image is blurred

1. Adjust the **Focus** on the projector.
2. Press the **Auto** button on the remote control.
3. Ensure the projector-to-screen distance is within the specified range.
4. Check that the projector lens is clean.

Problem: The image is wider at the top or bottom (trapezoid effect)

1. Position the projector so it is as perpendicular to the screen as possible.
2. Use the **Keystone** button on the remote control to correct the problem.

Problem: The image is reversed

Check the **Projection** setting on the **Settings 1** menu of the OSD.

Problem: The image is streaked

1. Set the **Frequency** and **Tracking** settings on the **Image->Computer** menu of the OSD to the default settings.
2. To ensure the problem is not caused by a connected PC's video card, connect to another computer.

Problem: The image is flat with no contrast

Adjust the **Contrast** setting on the **Image** menu of the OSD.

Problem: The color of the projected image does not match the source image.

Adjust the **Color Temperature** and **Gamma** settings on the **Image->Advanced** menu of the OSD.

Lamp Problems

Problem: There is no light from the projector

1. Check that the power cable is securely connected.
2. Ensure the power source is good by testing with another electrical device.
3. Restart the projector in the correct order and check that the Power LED is on.
4. If you have replaced the lamp recently, try resetting the lamp connections.
5. Replace the lamp module.
6. Put the old lamp back in the projector and have the projector serviced.

Problem: The lamp goes off

1. Power surges can cause the lamp to turn off. Re-plug power cord. When the Power LED is on, press the power button.
2. Replace the lamp module.
3. Put the old lamp back in the projector and have the projector serviced.

Remote Control Problems

Problem: The projector does not respond to the remote control

1. Direct the remote control towards remote sensor on the projector.
2. Ensure the path between remote and sensor is not obstructed.
3. Turn off any fluorescent lights in the room.
4. Check the battery polarity.
5. Replace the battery.
6. Turn off other Infrared-enabled devices in the vicinity.
7. Have the remote control serviced.

Audio Problems

Problem: There is no sound

1. Adjust the volume on the remote control.
2. Adjust the volume of the audio source.
3. Check the audio cable connection.
4. Test the source audio output with other speakers.
5. Have the projector serviced.

Problem: The sound is distorted

1. Check the audio cable connection.
2. Test the source audio output with other speakers.
3. Have the projector serviced.

Having the Projector Serviced

If you are unable to solve the problem, you should have the projector serviced. Pack the projector in the original carton. Include a description of the problem and a checklist of the steps you took when trying to fix the problem: The information may be useful to service personnel. For servicing, return the projector to the place you purchased it.